

7th September 2021

NOTIFICATION: DSB UAT Disaster Recovery Fallback to UAT Primary Environment

Audience: All DSB users

Notification details:

The purpose of this notification is to inform DSB UAT users that the **UAT Disaster Recovery Fallback to the UAT Primary Environment** will proceed as scheduled, on 10th September 2021

UAT-DR Fallback Implementation Timeline:

Fallback is scheduled to start on <u>Friday 10th September 2021 23:55:00 PM</u> <u>UTC</u> and is expected to finish at <u>Sunday 12th September 2021 12:00 AM.</u>

Impact to users:

In relation to this activity, the DSB UAT services will be unavailable for the additional duration of UAT Disaster Recovery Fallback period.

This does NOT affect the UAT2 and PRODUCTION maintenance window which is scheduled every week from 00:30 AM UTC Sunday to 12:30 PM UTC Sunday.

Action Required:

DSB UAT API users who are experiencing any re-connection issues after the **UAT Disaster Recovery Fallback** are advised to reach out to technical.support@anna-dsb.com so that the issue can be investigated immediately.

Regards,

DSB Technical Support Team